

Donor Liaison Nurse



Business unit/Department: PlusLife (Perth Bone & Tissue Bank) - Operations

Classification: Entry level – Delivery Band

Primary Responsibilities

As part of the Donor Liaison team; facilitate, coordinate, and monitor the femoral head (living) donation program.

Liaise with donors, hospitals and other medical professionals to ensure retrieved femoral heads and subsequent allograft meet all PlusLife and regulatory requirements for donation whilst providing a high level of service and respect for the donor.

Reporting relationships

Role Reports to: Nurse Manager - Donor Liaison

Positions Directly Reporting to this role: NIL

About PlusLife

At PlusLife, we collect, screen, store and distribute donated human bone and tissue allografts. We pride ourselves on exclusively retrieving 100% Australian donated bone and tissue to produce the highest quality allografts in our facility located in Midland, Western Australia.

As a Therapeutic Goods Administration licensed tissue bank, we are committed to providing medical professionals with safe and effective allografts for use in surgical procedures to treat patients with conditions such as spinal deformities, arthritic joint disease, bone cancers, sports injuries; and facial and dental reconstructive surgeries.

Why we exist

To enhance Australian lives through the precious gift of human bone and tissue donation.

Who we are

We are custodians of the safest and highest quality Australian bone and tissue, ethically sharing from donors to recipients as needed.

Every day we aspire to

Be a preeminent organisation in the field of tissue banking and related research, delivering on our commitment centred around the needs of each recipient, supported by uncompromising respect for every donation.

How we act



Always act with care



Never compromise on standards



Always tell the truth

Summary Of Responsibilities	
Brief summary of duties	<ul style="list-style-type: none"> • Coordinate and monitor the femoral head donation program • Complete telephone / visual assessments and liaise with donors for follow up test requirement(s) with donor • Apply nursing knowledge to assess reports, medical history and pathology results to ensure the criteria for bone donation is met • Liaise with hospitals / operating theatres to facilitate retrieval • Manage, prepare, and distribute femoral head referral packs and retrieval kits • Receipt, review and accept donations • Maintain and complete accurate written and database donor documentation as per policies and procedures • Provide education and training to referral agents, peri-operative staff, multi-disciplinary healthcare workers, and donors and community members • Take accountability and personal responsibility for the maintenance of competencies and continuing professional development • Demonstrate positive commitment to Equal Employment Opportunity, Work Health and Safety, Code of Conduct, Quality improvement and Confidentiality throughout the course of their duties • Undertake other appropriate activities as allocated by the reporting manager
Building relationships	<ul style="list-style-type: none"> • Build and maintain effective relationships with PlusLife staff, to contribute in the development of a continuous improvement culture. • Participate positively towards a team environment and promote PlusLife policies, procedures, and systems. • Work cooperatively with external stakeholders by building and sustaining relationships to achieve a common goal or outcome. • Promote Pluslife activities at relevant clinical and community events.
Requirements For The Role	
Essential criteria	<ul style="list-style-type: none"> • AHPRA Registered Nurse • High level organisational skills and ability to prioritise tasks • Excellent written and interpersonal skills • Ability to work autonomously under broad direction and as part of a multi-disciplinary team • Experience in database management and proficient with Microsoft office suite • Possession of current driver’s license.
Desirable criteria	<ul style="list-style-type: none"> • Awareness of legislative and ethical issues related to organ and tissue donation • Awareness of TGA Code of Good Manufacturing Practice – Human Blood and Tissues, or similar regulatory/ compliance environment
Appointment pre-requisites	<ul style="list-style-type: none"> • Proof of working rights • Provision of 100-point identification • Successful criminal record screening clearance (issued within the last three (3) months) • Successful pre-employment medical check • Provision of COVID 19 Vaccination status