

08/05/2020

**TO WHOM IT MAY CONCERN.**  
**RE: PLUSLIFE DONATION PROGRAMS RECOMMENCE**

PlusLife suspended both its living and cadaveric donor programs in response to the COVID-19 pandemic declaration. We are now moving to reinstate both programs as of the **11th of May 2020.**

**COVID-19 measures**

***Living Donor Program***

As part of our living donor screening process The Therapeutic Goods Administration requires that femoral head donors be seen in Hospital post operatively by one of our PlusLife Donor Liaison nurses.

- Our Donor Liaison nurses are registered with AHPRA and cognisant of the need for social distancing and hand sanitisation. In addition, all our staff have temperature checks at beginning and end of their shift.
- The confirmation of donor documentation and obtaining the patient's signature will take approximately 10 – 15 minutes. A pen contained within the donor pack left with the patient, will be used to sign the documentation.
- To accommodate hospital staff identifying our Donor Liaison Nurses as our representatives, our nurses will wear name badges and contact the appropriate hospital department prior to their intended patient interview.

***Deceased Donor Program***

Similar to our living donor program, the Therapeutic Goods Administration requires us to follow specific protocol in the deceased donor retrieval process.

- A specialised Medical Officer oversees our deceased donor retrieval process. All retrieval staff have temperature checks at beginning and end of the session and follow recommended best practices around social distancing.
- Deceased donors are referred to PlusLife by DonateLife, therefore hospital staff will be aware of PlusLife staff's attendance of a retrieval in their facility or department in advance.

If you have any questions or concerns, please reach out to us.

Thank you for your invaluable and continued support during this time.

Yours faithfully,



**ANNE COWIE**  
**Managing Director**